

## eCustomer Order

*Your customers enter their orders online; you save time*

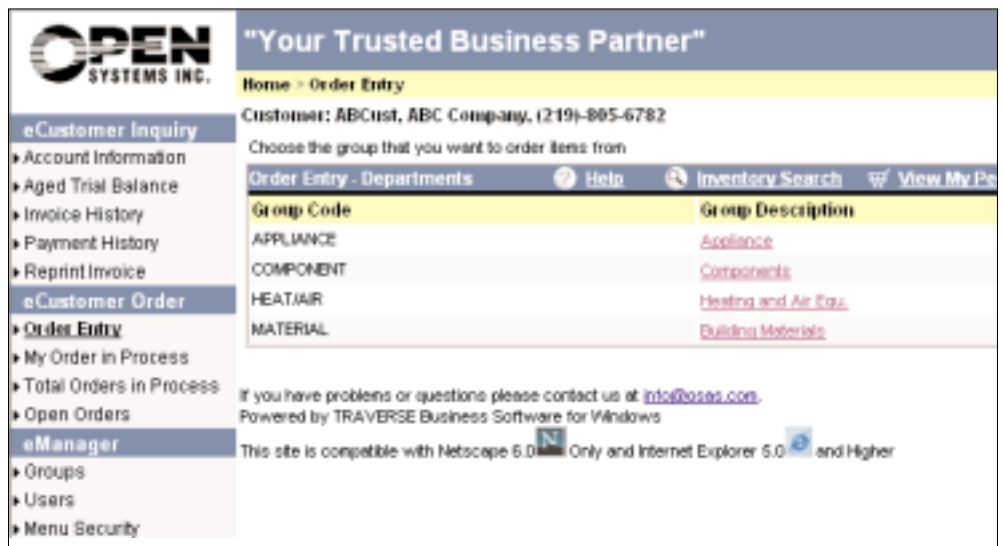
TRAVERSE eCustomer Order offers your customers the opportunity to directly enter their orders over the Internet in a secured environment. In turn, you save time and greatly increase your level of customer service.

### Benefits

- Full integration with TRAVERSE applications
- Gives your customers, partners and suppliers access to TRAVERSE data via the Internet
- Accessible via a web browser - from any location
- Improves your customer service
- Cuts administrative overhead costs by reducing the need for costly internal administrative resources
- Instant updates to TRAVERSE - no need to worry about double entry
- Flexible reporting - ease of access to data

### Functions

- Order Entry
- My Pending Order
- Pending Orders
- Open Orders



**OPEN SYSTEMS INC.** "Your Trusted Business Partner"

Home > Order Entry

Customer: ABCust, ABC Company, (219)-805-6782

Choose the group that you want to order items from

Order Entry - Departments    Help    Inventory Search    View My Pa

Group Code	Group Description
APPLIANCE	<a href="#">Appliance</a>
COMPONENT	<a href="#">Components</a>
HEAT/AIR	<a href="#">Heating and Air Eq.</a>
MATERIAL	<a href="#">Building Materials</a>

If you have problems or questions please contact us at [info@ozes.com](mailto:info@ozes.com).  
 Powered by TRAVERSE Business Software for Windows

This site is compatible with Netscape 5.0 and Internet Explorer 5.0 and Higher

**eCustomer Inquiry**

- ▶ Account Information
- ▶ Aged Trial Balance
- ▶ Invoice History
- ▶ Payment History
- ▶ Reprint Invoice

**eCustomer Order**

- ▶ **Order Entry**
- ▶ My Order in Process
- ▶ Total Orders in Process
- ▶ Open Orders

**eManager**

- ▶ Groups
- ▶ Users
- ▶ Menu Security

## Key Features

- Flexibility to run a special Internet promotion
- Interface with VeriSign for credit card processing and receive VeriSign reports
- Automated order entry
- Post online payment
- Customers enter their own orders over the Internet in a secured environment
- Online banking via the Aged Trial Balance
- Conduct wild card searches
- Real time information can be accessed around the clock for quick response
- Advanced inventory search lets you search for an item by ID number, description, group code or serial number
- Use tax groups that are already stored in TRAVERSE
- Option to create customized inventory catalogs for each of your customers


## Architecture Highlights

Multi-tiered architecture utilizing:

- Microsoft Windows 2000 Server
- Microsoft SQL Server
- Microsoft IIS
- Encrypted security where appropriate
- Flexible database structure
- Multi browser support
- Multilingual
- Scalable architecture
- Customizable

## Installation Options

- Hosted in a data center
- Single database - support is fully integrated to TRAVERSE
- Purchase or lease finance options
- Multi-database support for added security between Internet and back office systems



## "Your Trusted Business Partner"

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Open Order - Detail
 [Help](#)
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<b>Sold To:</b> ABC Company		<b>Ship To:</b> ABC Company	
945 Tuscon Lane		945 Tuscon Lane	
LaGrange, AL 12334		LaGrange, AL 12334	

Date	Sales Person ID	Order Number	Order Date	Ship Terms	Via Code
3/18/2002	JSK	00000064	03/18/2002	FED2	Net30

Item ID	Description	Quantity	Units	Price	Amount
200600	Humidifier	1.00	EA	89.99	89.99

**Subtotal:** 89.99

Non-Taxable	Taxable	Sales Tax	Freight	Misc	Invoice Total
.00	89.99	5.85	.00	.00	95.84

**Amount Paid:** 50.00

**Net Due:** 45.84

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*You can review all details of an open order, including the cost breakdown of the entire order.*

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